

Strachur Patient Participation Group Minutes of Meeting held on 20 June 2017 at 12.30 in the Surgery

1. Present: Heather Grier, Ian Asher, Margaret Adams and Margaret Asher

Dr R Coull {Principal) Anne MacLachlan (Practice Manager)

2. Apologies: Elizabeth MacDonald, Isobel McGladdery and Margaret Palmer- Brown

Ian took the Chair, and welcomed all.

Topic	Action
<p>3. Minutes of the last meeting:</p> <p>Heather apologised that she was unable to produce minutes of the previous meeting on the 8th March 2017.</p> <p>Matters arising (not in the main agenda) and brought forward:</p> <p>(a) Website: Ian and Dr Coull still to liaise on setting this up. (b) PPG Constitution to be revisited</p> <p>4. Scottish Ambulance Service (SAS): Heather referred to correspondence between Dr Colville Laird, Medical Director of BASICS Scotland and Dr Coull, and herself and Dr Laird re an issue raised by SAS on using liveried vehicles and emergency driving techniques in response to 999 calls ie Blue Light calls. It appears that SAS are now indicating they do not wish non SAS vehicles branded or being able to for example use blue lights in order to proceed safely through a red light to attend an emergency.</p> <p>Dr Coull in his view felt that could be a diminution of service in that there now could be a delay in reaching a patient because he is unable to have a blue light and therefore will have to follow the normal pathway for red, amber green at lights. Members felt this could put patients at a disadvantage bearing in</p>	<p>Dr Coull/Ian Heather/Ian</p>

mind the rurality of our area, where, although no traffic lights, could well mean a doctor's vehicle could be held up in traffic without having the ability to use a blue light.

5. Strachur HUB:

Ian gave an update. At week 15 on Thursday's and since the start of year two, 559 attendees, averaging 37.26 per week. We agreed we should evidence the need for the HUB.

A suggestion the HUB be put forward for an award by Alison McGrory to Liz Higgins, Lead Nurse.

With an issue with use of the Hall re council elections, the Stagecoach was hired as a one off special. It was not ideal as the tables were fixed in position. However, the attendees enjoyed being able to enjoy a lunch instead of no Hub on the day. Ian reported the Spanish classes have had to be cancelled due to the instructor having to withdraw. Ian was reverting back to Fiona of Takeaway Creative. Dr Coull said the HUB was having a positive impact in the community and new people had joined in the last 3 weeks.

6. Treasurer's Report:

Main bank account was £8298.70, Deposit account from donations £2603.34.

Ian report we made a donation via the primary school to Joe McAlinden for football equipment.

When we applied for the funding we did not anticipate over 37 attendees so money is tight and Ian suggested perhaps a shortfall of £2.5k.

Ian reported very positive feedback from the 'Mindfulness' course and that another is planned for this autumn.

7. Health and Social Care Partnership - Integration. Locality Planning (LPG) and Self Directed Support (SDS)

(a) HSCP – Integration:

Heather gave a report. The Integration Joint Board (IJB) have produced a Quality and Finance Plan which indicates £20m needs to be saved within 2 years. One of the main areas will be a review of OOH in Cowal.

b) Locality Planning Groups (LPG)

Heather had previously expressed a view that locality planning groups were struggling with the new responsibilities and ways of working.

Communications remains poor.

There are issues on IRH appointments and timings.

A new Locality Manager is now in place.

Heather reported that the Carers Act would be in force in 2018 and that she was involved in the planning group which includes the 4 carer's centres.

© **SDS**: Nothing to report.

8. Any Other Business

- (a) Dr Coull reported that the surgery lighting was an issue.
- (b) Anne advised new telephony system in place, paid for by the practice, now ISDN rather than a BT line. She said there had been little co-operation from BT re the changeover. She advised now have 6 lines.
- (c) Dr Coull advised Police contract should be arriving for signature which means the practice can start seeking an associate GP. He is going to advertise and reported Dr McGonnagle may be interested.
- (d) Dr Coull reported on a conversation with Alison McKerracher re looking a federation of practices... using hub (Dunoon) and spoke (rural surgeries).
- (e) Ian reported on a proposed joint venture with the Development Co on upgrading Heron Park and seeking funding from the Robertson Trust. He also reported that Leader people were coming to speak to us on the 29th June.

PPG members: Still willing to assist practice staff with admin matters.

Date, Time & Venue of the Next Meeting in the Surgery- when the OOH rota is known and when we have more information from NHS Highland.