

Strachur Patient Participation Group Minutes of Meeting held on 15 August 2016 at 19.30 in the Surgery

1. **Present:** Heather Grier, Ian Asher, and Isobel McGladdery
Dr R Coull (Principal) and Anne MacLachlan (Practice Manager)
2. **Apologies:** Margaret Asher and Elizabeth MacDonald.

Ian took the Chair, and welcomed all.

Topic	Action
<p>3. <u>Minutes of the last meeting:</u></p> <p>The minutes of the meeting of the 6 June 2016 were read and approved subject to an amendment on page 2, para 4 which should be '35 areas of service provision under review for proposed cuts or redesign' Proposed Anne, seconded Dr Coull.</p> <p>Matters arising:</p> <p>(a) Telephony: The surgery telephone issue has re Line 2 has now been resolved.</p> <p>Other items covered on the agenda.</p> <p>4. <u>Surgery Funding:</u></p> <p>Before moving to the main item, Dr Coull advised he had bid for the day police surgeon contract which is linked to an OOH contract with a provider in Glasgow. He was awaiting to hear the outcome but was concerned as the current contract finishes on the 24th August 2016. The contract is for 3 years with a further option of one year.</p> <p>Ian updated the result of the patient meeting that had taken place on the 25th July. The purpose was to obtain support for the actions being taken by the PPG with NHS Highland. 75 patients plus 4 from the PPG had attended. Feedback was given that many patients were surprised by all the facts and evidence presented. As a result, patients unanimously</p>	

supported proposed actions by the PPG and that the PPG should seek further support from other patients by way of a support petition which states the course of action suggested by the PPG.

Ian reported 253 signatures had been obtained so far. Some patients felt we should involve our MSP now but the PPG members felt we should conclude matters with NHS Highland first as it had not fully responded to correspondence. Patients are seeking that NHS Highland restore the associate funding so our practice is on a level playing field with the other 3 rural Cowal and Arrochar practices.

In this regard, Heather had prepared a draft letter to NHS Highland, and after discussion it was agreed that subject to several changes, the 3 PPG members present approved the letter.

Heather

5. Strachur Hub:

Heather reported that the Hub was growing in popularity and was working well. Core of 27 attendees weekly. It had been agreed that different activities would be introduced as it developed, but the 'buzz' at the Hub was showing signs that the participants were enjoying the activities and 'chat'. No further meeting with the ICF 'supervisors' had taken place since last reported.

6. Treasurers Report:

Ian advised that the bank balance today excluding donations was £8.3k of ICF money. Donations collected was in excess of £600. Some new equipment has been purchased including scales for the Counterweight classes.

Heather reported that the Locality Planning Group had noted that the Hub had £11k on hand at a meeting at the beginning of the month. Ian advised this was information at end of April and was incorrect. Heather advised she had sent to Emily Cairney a detail of our expected costs to the end of February.

7. Health and Social Care Partnership - Integration. Locality Planning (LPG) and Self Directed Support (SDS)

(a) HSCP – Integration:

The Integration Joint Board met on the 22 June, and again on the 4 August 2016. At the most recent meeting, Heather advised she had raised several matters, the principle area of concern related to the £1.580m shortfall in the council's part of

the integrated budget. The IJB were informed the Council would not be making good that amount. She felt the reasons were unclear. She had asked the chief financial officer for more information regarding an alleged cost underspend of £2m in 2015/16, where that stood within the Council's books, how much was retained in revenue reserves at the end of the financial year, what amounts were 'earmarked' against that and for what projects, and therefore how much was still retained. Heather reported she had received a response today which she still had to review and analyse.

Heather

Heather advised that this shortfall had necessitated several items detailed areas for review at a later date had to be brought forward, which in turn opened doors for criticism regarding no consultation with the public and adverse press publicity.

The other area related to a COSLA paper presented for June regarding direct payments relative to the Scottish Living wage. She had been advised at the June meeting the council were reviewing their rate for personal assistants, but her comments and the response had not been minuted. She had requested this be done.

She advised a new chairperson Cllr K Green had been appointed and would be taking over on the 1 September 2016 as current chair, Cllr Correy had been elected as a list MSP.

Heather reported she had been elected to serve on the audit committee for the IJB and had attend its first meeting on the 3 August where the internal auditors and a representative from Audit Scotland, the external auditors had been present.

b) Locality Planning Groups (LPG)

Strachur is still not represented on the Cowal Group. Heather expressed a view that locality planning groups were struggling with the new responsibilities and ways of working. She felt communications at that level is very poor, as highlighted in the negative local publicity regarding closure and redesign of Thomson Court on Bute and Struan Lodge in Dunoon. Lessons never seem learned in this regard.

(d) SDS:

As reported under the IJB section the direct payment rate is under review for an uplift.

Ian advised that the TSI will give a short presentation on SDS at a future Hub meeting.

8. Any Other Business

- a) PPG Newsletter and a website – not yet updated but will have a page for the PPG. Also our website should be linked to the Strachur community web site.... Currently no mention of PPG.
- b) Anne reported the issues with NHS24 were improving.

PPG members: Still willing to assist practice staff with admin matters.

Date, Time & Venue of the Next Meeting in the Surgery will be advised once we receive a response from NHS Highland.

Dr Coull will update and put on recent minutes.