

Strachur Patient Participation Group Minutes of Meeting held on 06 June 2016 at 19.30 in the Surgery

1. **Present:** Heather Grier, Ian Asher, Margaret Palmer-Brown and Margaret Asher.

Dr R Coull {Principal} and Anne MacLachlan (Practice Manager)

2. **Apologies:** Margaret Adams, Isobel McGladdery and Elizabeth MacDonald and Sarah Bryant.

Ian took the Chair, and welcomed all.

Topic	Action
<p>3. Minutes of the last meeting:</p> <p>The minutes of the meeting of the 11 April 2016 were read and approved: Proposed Anne, seconded Robbie.</p> <p>4. Matters arising:</p> <p>(a) Telephony: The surgery telephone issue has still not been resolved but Anne advised BT 'working on it'. Line 2 appears to be the problem.</p> <p>Other items covered on the agenda.</p> <p>It was agreed to change the items around from the agenda issued.</p> <p>5. <u>Health and Social Care Partnership - Integration. Locality Planning (LPG) and Self Directed Support (SDS)</u></p> <p>(a) <u>HSCP – Integration:</u></p> <p>The Integration Joint Board met on the 18th May. Heather reported on a new model of providing block care which had been piloted in Tighnabruaich. The IJB approved the scheme after evidence that this is what people wanted and had fed back into the RCOP consultation and report. It was a positive move and will be Argyll and Bute wide. That will help Strachur.</p>	<p>Anne</p>

Heather confirmed the local authority's current officer has been appointed standards officer for the IJB but that she had questioned the appointment at the IJB re transparency and seeking other suitable candidates. She had been informed there were no other qualified candidates available.

All IJB members had to fill in a skills matrix and this had now been distributed. It showed a clear shortfall in many of the 20 areas of expertise sought. Out of 20 individuals anonymised on the report she had found her own scoring, and she was 6th.

Heather reported that following due diligence on the funding of the IJB there is a reported shortfall from the local authority of £1.580m. She advised that the IJB had requested the Chief Financial officer to write to the Council for this amount. Heather expected a reply would be available for the next IJB meeting on the 23rd June.

Heather advised that there is a substantial budget shortfall for the IJB in the next three years amounting to now (and including the council shortfall if not paid) of nearly £20m. Currently there are 35 services on the list.

b) Locality Planning Groups (LPG)

These have now started to be formed but Heather expressed her concern re the recommended co-chair model ie public sector and either a public rep/ third sector person. Cowal had two from statutory which she has questioned.

Heather advised she had been informed that Viv Hamilton is retiring in September this year.

Strachur is not represented on the Cowal Group and Ian reported on the recent Community Council Meeting where this matter was raised. Heather felt it important that the voice of this community is heard and that the preference for attendance is via the semi statutory body of the community council.

c) Consultation:

Heather reported on an After Action Review undertaken by the Scottish Health Council regarding how the consultation was carried out on the Strategic Plan. Many lessons to be learned again about informing, engagement, communicating and consulting with the citizens and Argyll and Bute.

(d) SDS:

Heather advised there was not much to report on progress.

(e)Improving Care Fund:

The Performance Management Group(PMG) are now reviewing and re-writing the guidance for the second years' ICF funding. Clarity is being sought on applications for existing successful applicants. More will follow when known.

Heather

6. Strachur Hub

Ian reported on the HUB report submitted and a gave a brief report on a meeting of Kate, Heather and himself with Jayne Lawrence-Winch, Emily Cairney and Caroline McArthur. The outcome - positive comments on our progress from a standing start.

The average HUB attendance is 28. We are meeting 8 out of the 9 outcomes/targets. Donations £200 average £28pw. Using the Pavilion if Hall not available such as the referendum, and looking at using Strathlachlan Hall also.

Ian reported we should have received £12827.23 but only received £12k. The average cost per week is £134. That covers, food, Befrienders for vehicle, Angela the instructor, and the Hall. Capital purchases made a Soup Kettle and Temperature probe. Current bank balance is £10,583.

We had a very well attended (24) seminar on diabetes. Kate is looking at further sessions, together with podiatry, dementia, and Simon Richardson from Carr Gomm will come and give a talk on SDS.

Finola Owen, lead OT should have met us re re-ablement but made an error on time so this is being re-organised.

Discussion took place on requirement under Disclosure. Cost for a basic disclosure is £25. Heather suggested seeking help from Voluntary Health Scotland (VHS).

Ian to seek Clarification Re status

7. Practice Issues:

Surgery Funding:

Discussion took place on the on- going situation with the lack of associate funding and the impact that has on the practice and its development.

Robbie re-iterated the situation re the question of opting out of hours and the subsequent actions on this taken at Tighnabraich etc.

Heather said we must contact the patients to get their views. She felt having patient support was essential. She felt we need to have that first before re referring back to NHS Highland Inverness. Members agreed.

Ian suggested a public meeting, setting out our evidence, and seeking support by having a petition for patients to sign to support action.

A public meeting would be organised for July early August. Heather felt time of the essence particularly relating to 2020 vision (see poster) and the suggestion of a HUB in Cowal might be based in Dunoon.

Ian to book Hall.

Heather said this meeting will not include Robbie or the surgery staff and that this will be organised by the members of the PPG for patients since it is the PPG who have taken the matter up with NHS Highland with the backing of members, the community council and a number of patients.

It was agreed Heather and Ian would organise publicity, newsletter insertion for July etc.

Heather/Ian

Heather however requested a list of the differences between a locum and associate GP.

Robbie

Further Robbie advised that the Police contract was now being put out to tender and the offer now withdrawn. This was a result of a change of direction by NHS Highland.

8. Any Other Business

- a) PPG Newsletter and a website – not yet updated but will have a page for the PPG. Also our website should be linked to the Strachur community web site.... Currently no mention of PPG.
- b) Anne reported the issues with NHS24 and its new system remain unresolved.

Robbie/Ian

PPG members: Still willing to assist practice staff with admin matters.

Date, Time & Venues of the Next Meetings in the Surgery on the 15 August 2016 commencing 19.30.